DECISION AND ORDER

OF THE

BOARD OF PSYCHOLOGY

DEPARTMENT OF CONSUMER AFFAIRS

- Д	pril 25	0113701			Consumer Affa	ecision and Or		
	Made this _	26th	_day of	March		, 2002.	,	
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		·			President, Be	reenberg, Ph.Doard of Psycho of Consumer A	logy	
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1	BILL I-OCKYER, Attorney General					
2	of the State of California ROBERT C. MILLER, State Bar No. 125422					
3	Deputy Attorney General California Department of Justice					
4	1300 I Street, Suite 125 P.O. Box 944255					
5	Sacramento, California 94244-2550 Telephone: (916) 324-5161 Facsimile: (916) 327-2247					
6	Attorneys for Complainant					
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8	BEFORE THE BOARD OF PSYCHOLOGY					
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA					
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11	In the Matter of the Accusation Against: Case No. W213					
12	MAKRAM SAMAAN, PH.D. OAH No. N2001100075					
13	Respondent. STIPULATED SETTLEMENT AND DISCIPLINARY ORDER					
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17	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the					
18	above-entitled proceedings that the following matters are true:					
19	<u>PARTIES</u>					
20	1. Complainant Thomas S. O'Connor is the Executive Officer of the Board					
21	of Psychology who brought this action solely in his official capacity and is represented in this					
22	matter by Bill Lockyer, Attorney General of the State of California, by Robert C. Miller, Deputy					
23	Attorney General.					
24	2. Respondent Makram Samaan, Ph.D. ("Respondent") is represented in this					
25	matter by Nabil Samaan, Esq., whose address is 2933 Cottage Way, Sacramento, CA 95825.					
26	3. On or about December 19, 1973, the Board of Psychology issued					
27	Psychology License number PSY-4082 to Makram Samaan, Ph.D. At all times relevant to this					
28	proceeding, the above license has been in full force and effect, and will expire on April 30, 2002					
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JURISDICTION

4. Accusation No. W-213 was filed before the Board of Psychology ("Board"), and is currently pending against respondent. The Accusation, together with all other statutorily required documents, was duly served on respondent on July 2, 2001, and respondent timely filed his Notice of Defense contesting the Accusation. A copy of Accusation No. W-213 is attached as Exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read and discussed with his counsel the nature of the charges and allegations in the Accusation and the effects of this stipulation
- 6. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation, the right to be represented by counsel, at his own expense, the right to confront and cross-examine the witnesses against him, the right to present evidence and to testify on his own behalf and to the issuance of subpoenas to compel the attendance of witnesses and the production of documents, the right to reconsideration and court review of an adverse decision, and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent understands that the charges and allegations in the Accusation, if proven at a hearing, constitute cause for imposing discipline upon his Psychology License number PSY-4082.
- 9. Respondent admits the truth of the Third Cause for Discipline and specifically denies the First, Second, Fourth and Fifth Causes for Discipline alleged in Accusation No. W-213. Investigation case number 1F-01-119862 shall be closed with merit.
- 10. Respondent agrees that his Psychology License number PSY-4082 is subject to discipline and he agrees to be bound by the Board's imposition of discipline as set

CONTINGENCY

- 11. This stipulation shall be subject to the approval of the Board. Respondent understands and agrees that Board of Psychology's staff and counsel for complainant may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by respondent or his counsel. If the Board fails to adopt this stipulation as its order, the stipulation shall be of no force or effect, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action in this matter by virtue of its consideration of this stipulation. After respondent has executed this stipulation, he shall not be permitted to withdraw from it.
- 12. The parties agree that facsimile signatures to this Stipulated Settlement and Disciplinary Order shall have the same force and effect as original signatures.
- 13. In consideration of the foregoing admissions and stipulations, the parties agree that the Board shall, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Psychology License No. PSY-4082 issued to Makram Samaan, Ph.D. is revoked. However the revocation is stayed and respondent is placed on probation for three (3) years on the following terms and conditions.

1. <u>BILLING MONITOR</u> Within 90 days of the effective date of this Decision, respondent shall submit to the Board or its designee for prior approval, the name and qualifications of a psychologist who has agreed to serve as a billing monitor. The monitor shall 1) be a California-licensed psychologist with a clear and current license; 2) have no prior business, professions, personal or other relationship with respondent; and 3) not be the same person as respondent's therapist. The monitor's education and experience shall be in the same field of practice as that of the respondent.

Once approved, the monitor shall submit to the Board or its designee a plan by which respondent's billing shall be monitored. Monitoring shall consist of a minimum of

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two hours and up to four hours a month of individual face to face meetings based on the recommendation of the billing monitor and subject to approval by the Board's designee and shall continue during the entire probationary period. The respondent shall provide the monitor with a copy of this Decision and access to respondent's fiscal and/or patient records. Respondent shall obtain any necessary patient releases to enable the monitor to review records and to make direct contact with patients. Respondent shall execute a release authorizing the monitor to divulge any information that the Board may request. It shall be respondent's responsibility to assure that the monitor submits written reports to the Board or its designee on a quarterly basis verifying that monitoring has taken place and providing an evaluation of respondent's performance.

Respondent shall notify all current and potential patients of any term or condition of probation which will affect their therapy or the confidentiality of their records (such as this condition which requires a billing monitor). Such notifications shall be signed by each patient prior to continuing or commencing treatment.

If the monitor quits or is otherwise no longer available, respondent shall obtain approval from the Board for a new monitor within 30 days. If no new monitor is approved within 30 days, respondent shall not practice until a new monitor has been approved by the Board or its designee. During this period of non-practice, probation will be tolled and any period of non-practice shall not apply to the reduction of this probationary period. Respondent shall pay all costs associated with this monitoring requirement. Failure to pay these costs shall be considered a violation of probation.

2. COMMUNITY SERVICE - FREE SERVICES Within 60 days of the effective date of this decision, respondent shall submit to the Board or its designee for its prior approval a community service program in which respondent shall provide free psychological services on a regular basis to community, charitable facility, government entity or a non-profit corporation tax exempt under the Internal Revenue Code for at least 4 hours a month for the first twenty-five (25) months of probation.

The filing of bankruptcy by respondent shall not relieve respondent of the responsibility to repay investigation and enforcement costs, nor shall this condition be subject to

 the tolling provisions of paragraph 11 below.

- 3. PROBATION COSTS Respondent shall pay the costs associated with probation monitoring each and every year of probation. Such costs shall be payable to the Board of Psychology at the end of each fiscal year (July 1 June 30). Failure to pay such costs shall be considered a violation of probation.
- 4. <u>INVESTIGATION/ENFORCEMENT COST RECOVERY</u> Respondent shall pay the Board its costs of investigation and enforcement in the amount of \$7,000 in equal quarterly installments of \$777.78 over the 36 months of probation. Such costs shall be payable to the Board of Psychology. Failure to pay such costs shall be considered a violation of probation.

The filing of bankruptcy by respondent shall not relieve respondent of the responsibility to repay investigation and enforcment of costs, nor shall this condition be subject to the tolling provisions of paragraph 11 below.

- 5. OBEY ALL LAWS Respondent shall obey all federal, state, and local laws and all regulations governing the practice of psychology in California including the ethical guidelines of the American Psychological Association. A full and detailed account of any and all violations of law shall be reported by the respondent to the Board or its designee in writing within seventy-two (72) hours of occurrence.
- 6. QUARTERLY REPORTS Respondent shall submit quarterly declarations under penalty of perjury on forms provided by the Board or its designes, staring whether there has been compliance with all the conditions of probation.
- 7. PROBATION COMPLIANCE Respondent shall comply with the Board's probation program and shall, upon reasonable notice, report to the assigned District Office of the Medical Board of California or other designated probation monitor. Respondent shall contact the assigned probation officer regarding any questions specific to the probation order. Respondent shall not have any unsolicited or unapproved contact with 1) complainants associated with the case; 2) Board members or members of its staff; 3) persons serving the Board as expert evaluators.

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- 8. <u>INTERVIEW WITH BOARD OR ITS DESIGN3E</u> Respondent shall appear in person for interviews with the Board or its designee upon request at various intervals and with reasonable notice.
- 9. <u>CHANGES OF EMPLOYMENT</u> Respondent shall notify the Board in writing, through the assigned probation officer, of any and all changes of employment, location, and address within 30 days of such change.
- STATE NON-PRACTICE In the event respondent should leave California to reside or to practice outside the state or for any reason should respondent stop practicing psychology in California, respondent shall notify the Board or its designed in writing within ten days of the dates of departure and return or the dates of non-practice within California. Non-practice is defined as any period of time exceeding thirty days in which respondent is not engaging in any activities defined in Sections 2902 and 2903 of the Business and Professions Code. Periods of temporary or permanent residence or practice outside California or of non-practice within California will not apply to the reduction of this probationary period, although the Board may allow respondent to complete certain terms of probation that are not associated with active practice.
- 11. <u>EMPLOYMENT AND SUPERVISION OF TRAINEES</u> If respondent is licensed as a psychologist, he shall not employ or supervise or apply to employ or supervise psychological assistants, interns or trainees during the course of this probation. Any such supervisorial relationship in existence on the effective date of this probation shall be terminated by respondent and/or the Board.
- 12. <u>FUTURE REGISTRATION OR LICENSURE</u> If respondent is currently registered as a psychological assistant and subsequently obtains other psychological assistant registrations or becomes licensed as a psychologist during the course of this probationary order, respondent agrees that this Decision shall remain in full force and effect until the probationary period is successfully terminated. Future registration or licensure shall not be approved, however, until respondent is currently in compliance with all of the terms and conditions of

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NABIL SAMAAN, ESQ. Attorney for Respondent

ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Psychology.

DATED: 2/5/02

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BILL LOCKYER, Attorney General of the State of California

ROBERT C. MILLER Deputy Attorney General

Attorneys for Complainant

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EXHIBIT A

STATE OF CALIFORNIA BOARD OF PSYCHOLOGY BILL LOCKYER, Attorney General 1 SACRAMENTO. of the State of California ANALYST GAIL M. HEPPELL, Supervising Deputy General, State Bar No. 84134 3 ROBERT C. MILLER State Bar No. 125422 Deputy Attorney General California Department of Justice 1300 I Street, Suite 125 P.O. Box 944255 Sacramento, California 94244-2550 Telephone: (916) 324-7861 Facsimile: (916) 327-2247 7 Attorneys for Complainant 8 9 BEFORE THE **BOARD OF PSYCHOLOGY** -10 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 11 In the Matter of the Accusation Against: Case No. w213 13 MAKRAM SAMAAN, PH.D. ACCUSATION 2933 Cottage Way Sacramento, CA 95825 14 Psychologist's License No. PSY 4082 15 16 Respondent. 17 18 Complainant alleges: 19 **PARTIES** 20 1. Thomas S. O'Connor ("Complainant") brings this Accusation solely in his official capacity as the Executive Officer of the Board of Psychology, Department of Consumer 21 22 Affairs. 23 2. On or about December 19, 1973, the Board of Psychology issued Psychologist's License Number PSY 4082 to Makram Samaan, Ph.D. ("Respondent"). The 24 Psychologist's License was in full force and effect at all times relevant to the charges brought 25 herein and will expire on April 30, 2002, unless renewed. 26 27 **JURISDICTION** 28 3. This Accusation is brought before the Board of Psychology ("Board"),

under the authority of the following sections of the Business and Professions Code ("Code").

4. Section 2960 of the Code states:

The board may refuse to issue any registration or license, or may issue a registration or license with terms and conditions, or may suspend or revoke the registration or license of any registrant or licensee if the applicant, registrant, or licensee has been guilty of unprofessional conduct. Unprofessional conduct shall include, but not be limited to:

- (a) Conviction of a crime substantially related to the qualifications, functions or duties of a psychologist or psychological assistant.
- (b) Use of any controlled substance as defined in Division 10 (commencing with Section 11000) of the Health and Safety Code, or dangerous drug, or any alcoholic beverage to an extent or in a manner dangerous to himself or herself, any other person, or the public, or to an extent that this use impairs his or her ability to perform the work of a psychologist with safety to the public.
- (c) Fraudulently or neglectfully misrepresenting the type or status of license or registration actually held.
- (d) Impersonating another person holding a psychology license or allowing another person to use his or her license or registration.
- (e) Using fraud or deception in applying for a license or registration or in passing the examination provided for in this chapter.
- (f) Paying, or offering to pay, accepting, or soliciting any consideration, compensation, or remuneration, whether monetary or otherwise, for the referral of clients.
 - (g) Violating Section 17500.
- (h) Willful, unauthorized communication of information received in professional confidence.
- (i) Violating any rule of professional conduct promulgated by the board and set forth in regulations duly adopted under this chapter.
 - (j) Being grossly negligent in the practice of his or her profession.

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- (k) Violating any of the provisions of this chapter or regulations duly adopted thereunder.
- (1) The aiding or abetting of any person to engage in the unlawful practice of psychology.
- (m) The suspension, revocation or imposition of probationary conditions by another state or country of a license or certificate to practice psychology or as a psychological assistant issued by that state or country to a person also holding a license or registration issued under this chapter if the act for which the disciplinary action was taken constitutes a violation of this section.
 - (n) The commission of any dishonest, corrupt, or fraudulent act.
- (o) Any act of sexual abuse, or sexual relations with a patient or former patient within two years following termination of therapy, or sexual misconduct that is substantially related to the qualifications, functions or duties of a psychologist or psychological assistant or registered psychologist.
- (p) Functioning outside of his or her particular field or fields of competence as established by his or her education, training, and experience.
- (q) Willful failure to submit, on behalf of an applicant for licensure, verification of supervised experience to the board.
 - (r) Repeated acts of negligence.
- 5. Section 2936 of the Code provides, in part, that the Board shall apply the American Psychological Association's (APA) Code of Ethics as its standards of ethical conduct relating to the practice of psychology.
 - 6. Section 2964.6 of the Code states:

An administrative disciplinary decision that imposes terms of probation may include, among other things, a requirement that the licensee who is being placed on probation pay the monetary costs associated with monitoring the probation.

7. Section 125.3 of the Code states, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or

violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

FIRST CAUSE FOR DISCIPLINE

(Gross Negligence)
[Bus.& Prof. Code § 2960 (j)]

- 8. Respondent is subject to disciplinary action under section 2960 (j) of the Code in that he was grossly negligent in billing for services not rendered to patient T.M...¹ The circumstances are as follows:
- a. On or about February 15, 1999, T.M. was involved in an automobile accident. T.M. later retained an attorney concerning the accident and the injuries she suffered in the accident. On or about April 2, 1999, T.M., following her involvement in the February 15, 1999, automobile accident, was seen by respondent. T.M.'s physician had referred T.M.. to respondent. At the office visit, Respondent had T.M. sign a lien agreement which provides in part that T.M.'s attorney is directed to pay Respondent should T.M. collect monies as a result of her personal injury lawsuit concerning the automobile accident. During the office visit, respondent gave T.M. the Zung Depression Screening Form which consisted of 20 questions answered by T.M. At the conclusion of the office visit on April 2, 1999, respondent made an appointment for T.M. to be seen by respondent on April 9, 1999. Upon returning to her home after her office visit with respondent on April 2, 1999, T.M telephoned respondent and cancelled her April 9, 1999 appointment. T.M. saw Respondent on only one occasion, April 2, 1999, and not thereafter.
- b. In a letter Respondent wrote to T.M.'s attorney dated April 5, 1999, Respondent wrote, in part, that T.M. "[I]s participating in multiple psychotherapeutic treatment procedures, including supportive psychotherapy, desensitization and concentration enhancement." Respondent also wrote in the letter, "Later I will provide you with the comprehensive narrative report of her evaluation, treatment progress and prognosis." The letter

^{1.} The full name of the client referred to herein will be provided to respondent upon a timely request for discovery.

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- c. On April 9, 1999, respondent telephoned T. M.'s home and spoke with T.M.'s boyfriend, Jeff Nelson. Respondent asked why T.M. had not made her appointment earlier that day. Jeff Nelson told respondent that T.M. had cancelled the appointment and had no intention of keeping the appointment. Later that day T.M. and Jeff Nelson went to Paradise, California. Respondent falsely wrote in T.M.'s chart notations indicating that he had seen T.M. in an office visit on April 9, 1999, and notations indicating that the "Phobia Hierarchy Scale" had been given to T.M. on that date.
- d. Respondent falsely wrote in T.M.'s chart that T.M. was a no-show for an appointment she had allegedly missed on April 16, 1999, when in fact, no such appointment had been made with T.M.
- e. Respondent wrote a "Final Psychological Injury Report" dated

 June 17, 1999, which he sent to T.M.'s attorney. In the report Respondent wrote, in part, that he
 had administered to T.M. the "Phobia Hierarchy Scale" and under the heading of

 "TREATMENT" that "[T.] has participated in multiple psychotherapeutic treatment procedures."

 The report did not indicate how many times Respondent had seen T.M., which was only once on

 April 2, 1999. After seeing T.M. on the one occasion, Respondent wrote in the report the
 following diagnosis for T.M.: "309.81 Post Traumatic Stress Disorder" and "300 Phobia of
 driving." In the written report, Respondent also gave the following prognosis: "She was
 coming well, but as she did not complete her treatment, she may need few more sessions to heal.

 Her prognosis looks good." Respondent's written report is misleading and dishonest in that it
 gives the impression that Respondent had seen T.M. on several occasions when he had only seen
 her once.
- f. Respondent sent to T.M.'s attorney a billing statement dated June 18, 1999, claiming a total of \$1,400.00 for the following: 4/02/99 Office Consultation \$350.00; 4/02/99 Depression Test \$175.00; 4/02/99 (Driving) Phobia Test \$175.00; 4/09/99 Office Visit \$175.00; 4/16/99 No Show \$175.00; 6/17/99 Medical Injury Report \$350.00. When T.M. was informed by her attorney of the above bill she refuted it because of the following: She had seen

Respondent only once on April 2, 1999, she had cancelled her appointment with Respondent on April 9, 1999, and had not seen him on that date, she did not receive the Driving Phobia Test at any time, and she never had a appointment with Respondent on April 16, 1999.

- g. Respondent billed for the following services to T.M. that were not provided or scheduled: a Driving Phobia Test that was not given and for which Respondent billed \$175.00; an office visit on April 9, 1999, that T.M. had timely cancelled and did not attend and for which Respondent had billed \$175.00; an office visit for 4/16/99 that T.M. was never informed of or agreed to, and which Respondent identified as a "No Show" and billed \$175.00.
- 9. Respondent's billing for services not rendered to T.M. as described in paragraphs 8.a., through 8.g., above, constitutes gross negligence and is unprofessional conduct within the meaning of section 2960 (j) of the Code.

SECOND CAUSE FOR DISCIPLINE

(Gross Negligence) [Bus.& Prof. Code § 2960 (j)]

- 10. Complainant realleges paragraphs 8 and 8.a. through 8.g., as if fully set forth herein.
- 11. Respondent's conduct as described in paragraph 8.c., in falsely writing in T.M.'s chart notations indicating he had seen T.M. on April 9,1999, and that he had given her the phobia hierarchy scale constitutes gross negligence and is unprofessional conduct within the meaning of section 2960 (j) of the Code.
- 12. Respondent's conduct as described in paragraph 8.d., in falsely writing in T.M.'s chart that she was a "No Show" for an office visit on June 16, 1999, when T.M. was never informed nor agreed to the appointment constitutes gross negligence and is unprofessional conduct within the meaning of section 2960 (j) of the Code.
- 13. Respondent's conduct as described in paragraph 8.e., in his writing and submitting a "Final Psychological Injury Report" to T.M.'s attorney indicating T.M. had participated in "multiple psychotherapeutic treatment procedures" and providing a diagnosis and prognosis without any mention of how many times Respondent had seen T.M. (once) constitutes gross negligence and is unprofessional conduct within the meaning of section 2960 (j) of the

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FIFTH CAUSE FOR DISCIPLINE

(Violations of Code of Conduct)
[Bus.& Prof. Code §§ 2960 (i) and (k) and 2936]

- 21. Respondent is guilty of unprofessional conduct within the meaning of section 2960 (i) and(k) and section 2936 as more particularly set forth hereinbelow.
 - 22. Respondent realleges paragraphs 8.a., through 8.g. as if fully set forth
- 23. The Ethical Principles of Psychologists and Code of Conduct promulgated by the American Psychological Association provides, in part, the following:

"7.04 Truthfulness and Candor- (a) In forensic testimony and reports, psychologists testify truthfully, honestly, and candidly and, consistent with applicable legal procedures, describe fairly the bases for their testimony and conclusions. (b) Whenever necessary to avoid misleading, psychologists acknowledge the limits of their data of conclusions."

24. Respondent's written report, dated June 17, 1999, addressed to T.M.'s attorney, as described in paragraph 8.e., failed to include how many office visits he had with T.M., which was only one. The omission that Respondent had only one office visit with T.M. resulted in a report that failed to describe fairly the basis for Respondent's statements and conclusions and was misleading for failing to acknowledge the limits of his contact with T.M. Respondent's above omission violated the standards of ethical conduct related to the practice of psychology as stated in paragraph 23, above and constitutes unprofessional conduct within the meaning of Code sections 2960 (i), 2960 (k), and 2936.

DISCIPLINE CONSIDERATIONS

25. To determine the degree of discipline, if any, to be imposed on 'Respondent, Complainant alleges that on or about March 18, 1983, in a prior disciplinary action entitled In the Matter of the Accusation Against Makram Samaan, before the Board of Psychology, in Case Number 2487, Respondent's license was placed on probation for three years which was successfully completed on March 18, 1986. The imposed discipline was for violating Business and Professions Code sections 2960 (a) (conviction of a crime), 2960 (i) (violating any rule of professional conduct), 2960 (k) (violating any provision of this chapter or regulations),

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1	and California Code of Regulations, Title 16, section 1397.10 (commission of a dishonest,							
2	corrupt or fraudulent act). That decision is now final and is incorporated by reference as if fully							
3	set forth herein.							
4	<u>PRAYER</u>							
5	WHEREFORE, Complainant requests that a hearing be held on the matters herein							
6	alleged, and that following the hearing, the Board of Psychology issue a decision:							
7	1. Revoking or suspending Psychologist's License Number PSY 4082,							
8	issued to Makram Samaan, Ph.D.;							
9	2. Ordering Makram Samaan, Ph.D. to pay the Board of Psychology the							
.10	reasonable costs of the investigation and enforcement of this case, and, if placed on probation,							
11	the costs of probation monitoring;							
12	3. Taking such other and further action as deemed necessary and proper.							
13	DATED: July 2, 2001							
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16	THOMAS S. O'CONNOR							
17	Executive Officer Board of Psychology							
18	Department of Consumer Affairs State of California							
19	Complainant							
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